

**Customer Requirement:** Better internet access, optimum email availability, secure storage  
**Armco Solution:** DSL Broadband connection, hosted email service and a server

## Dramatic improvement to broadband & email



Swan Lake

Lunchbox Theatrical Productions is a global theatrical production company that regularly holds productions in the UK, Singapore, Hong Kong and Australia.

As an international company, Lunchbox needed its communications to be as efficient and effective as possible. However, being located in an idyllic but remote part of the Yorkshire Wolds meant that achieving this set certain challenges for Armco. First, the company's desire for broadband was hampered by a lack of availability of a high-speed service. After investigating a raft of possibilities, Armco realised that with the imminent release of rate-adaptive MAX DSL and line improvements, it was just possible for Lunchbox to attain a slow but usable service.

Next, Lunchbox needed to keep all of its personnel in touch via a reliable email service. The company has offices around the world and communicates extensively with many people from different locations and on an international time clock.

As the broadband performance was an issue, a mail server at head office wasn't viable and so Armco went for a Hosted Exchange mail system, which allowed all company users to have access to their email, calendars and contacts from any device using Webmail, Outlook or Apple Mail. In its ongoing relationship with Lunchbox, Armco has further improved the company's IT infrastructure by introducing a Windows Small Business Server and backup system. This decision was made to facilitate Armco's recent implementation of data access from anywhere and remote working through Remote Web Workplace.

*"We had been experiencing problems with our email for many years, as our office is quite remote. The current system installed by Armco has ironed out most of these problems and it is now much easier to stay in contact with the office and access documents when we are travelling overseas. This is vital to our business."*

**Maria Farrugia, Executive Producer**



Visitor Attraction of the Year (under 50,000), York Tourism Awards, 2010